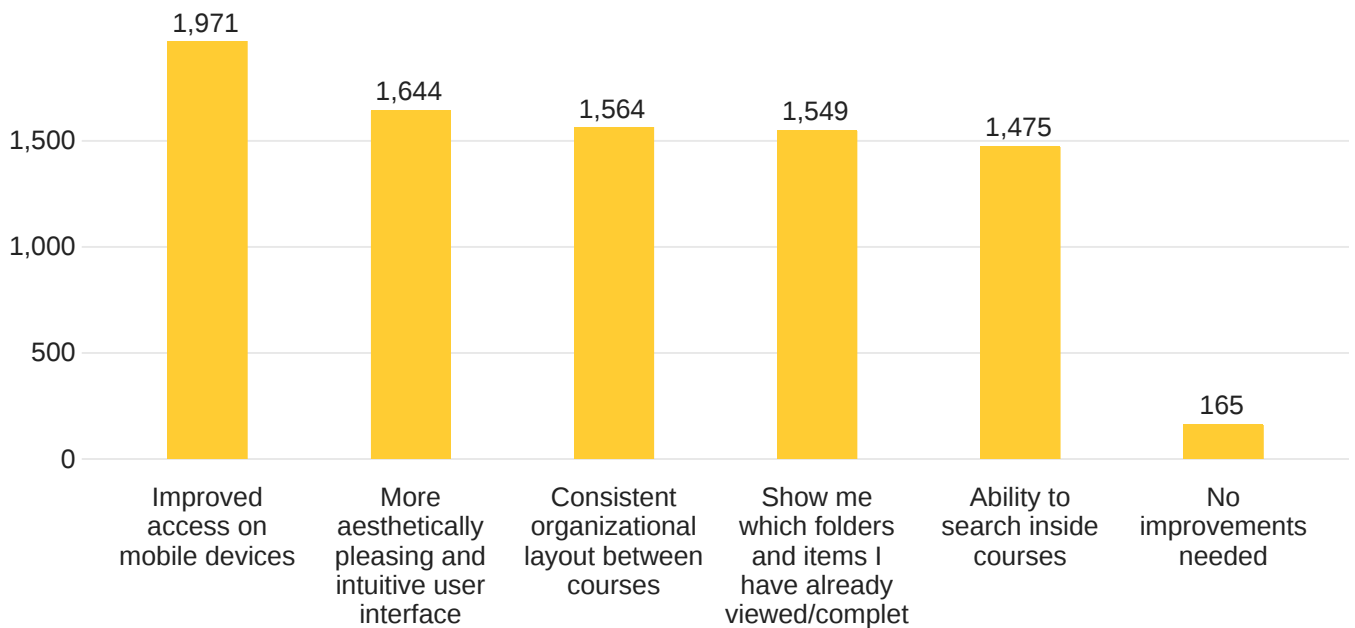**GEORGE MASON UNIVERSITY**

LMS Review Project
lms.gmu.edu

Student Poll Responses

Weekly poll questions from November-December 2022. Students could choose multiple responses to each poll question.

How could the Blackboard course layout/design be improved?

2878 Responses

Category	Responses
Improved access on mobile devices	1,971
More aesthetically pleasing and intuitive user interface	1,644
Consistent organizational layout between courses	1,564
Show me which folders and items I have already viewed/complet	1,549
Ability to search inside courses	1,475
No improvements needed	165

How could communication and notifications through Blackboard improve?

2792 Responses

Response	Count
I want better options to message other students and project groups	1,353
I want to choose the types of notifications I want to receive	1,284
I want text message options	1,107
I don't always receive emails/notifications	1,027
The Activity Stream page is cluttered	1,008
There are too many notifications	365
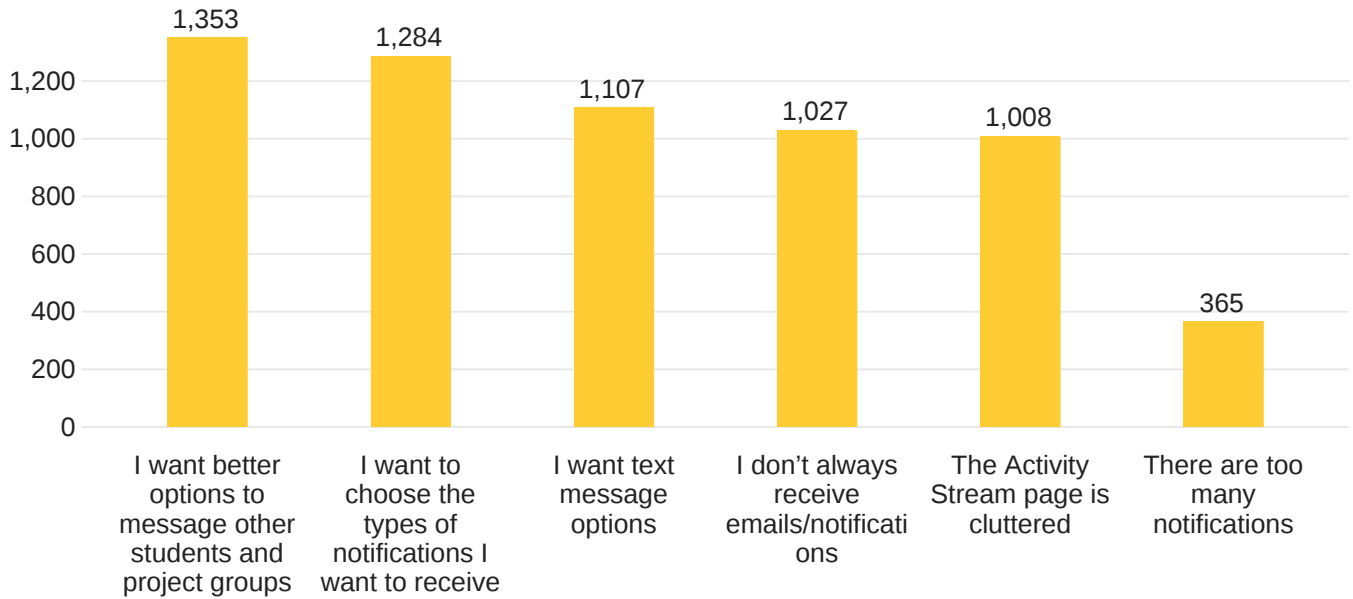
What change would you want in your instructors' use of Blackboard?

2054 Responses

Response	Count
Due dates to everything and on calendar	1,537
Show a running/current grade total in Bb	1,401
Post all grades in Bb	1,330
Improve course layout	1,099
Post all announcements/emails in Bb	860
I want all of my classes to use Bb	740
Other	136
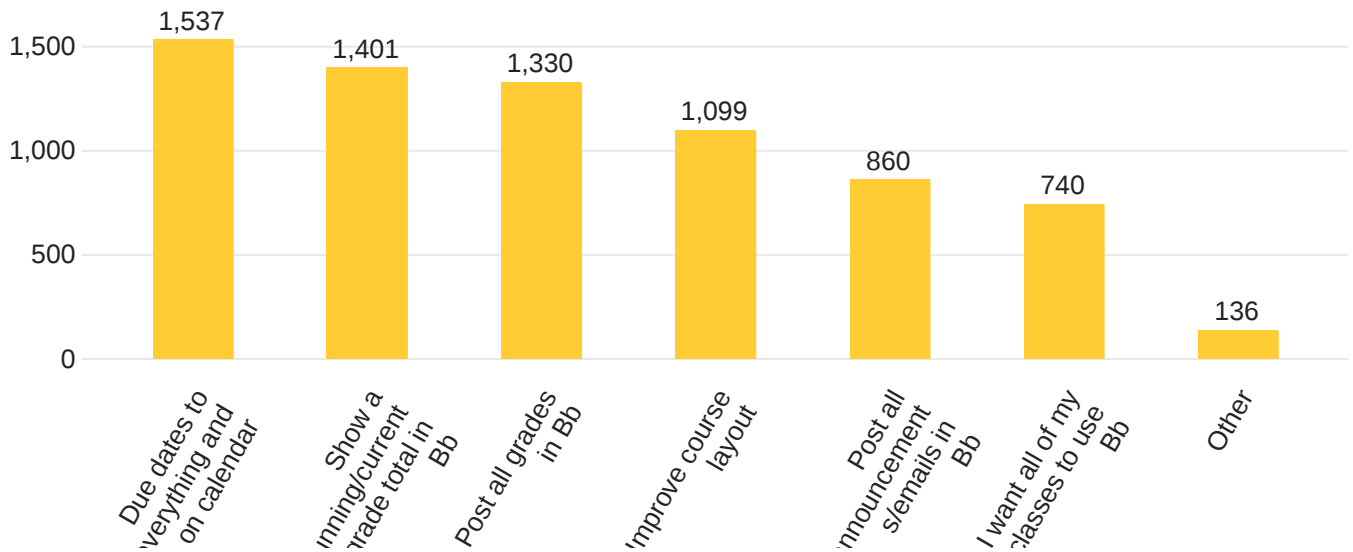
Which areas of the Blackboard Mobile App need improvement?

1167 Responses

Category	Count
Want to fully access and perform all functions via app	877
Too hard to access and organize courses/grades lists	604
More push notifications and/or ability to customize	480
Cannot view instructor feedback in app	477
Want the ability to message my instructors and fellow students	469
Other	126
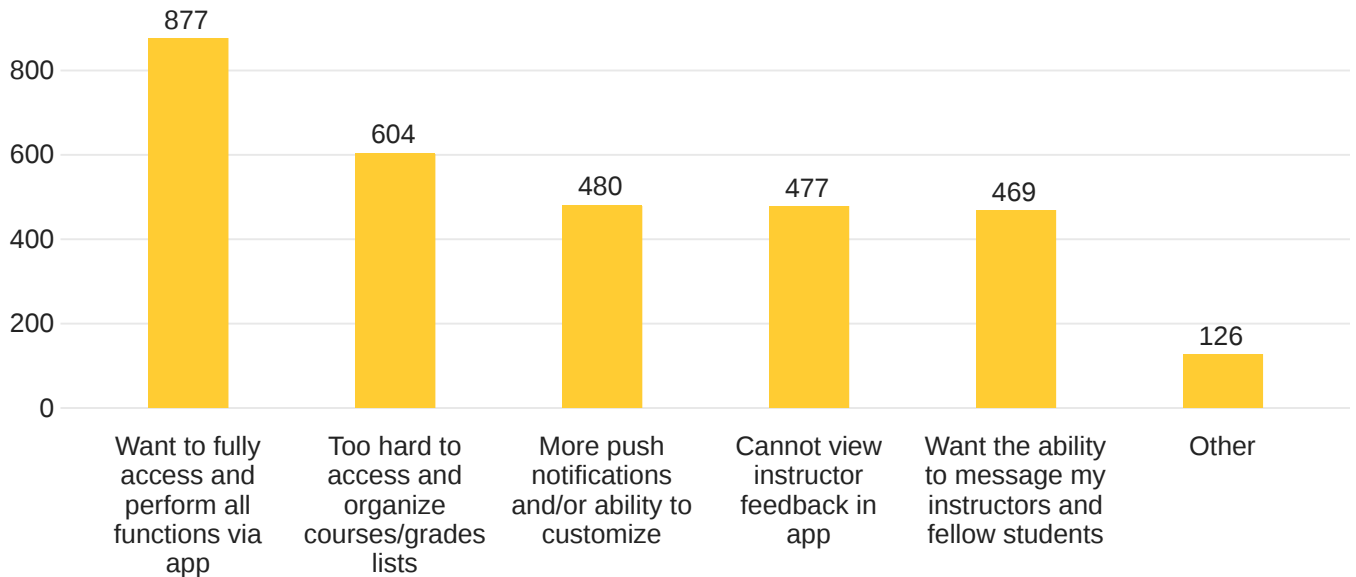
Have you encountered an issue taking a test or submitting an assignment?

956 Responses

Category	Count
No, I have never had an issue	361
The formatting of my submitted assignment was changed	288
Lockdown Browser issues	233
Couldn't complete test/assignment via mobile device	228
Lost internet connection/Blackboard session during a test	209
Couldn't find or access the test/assignment in the course	188
Instructor didn't receive my submitted test/assignment	123
Other	57