LMS Review Project
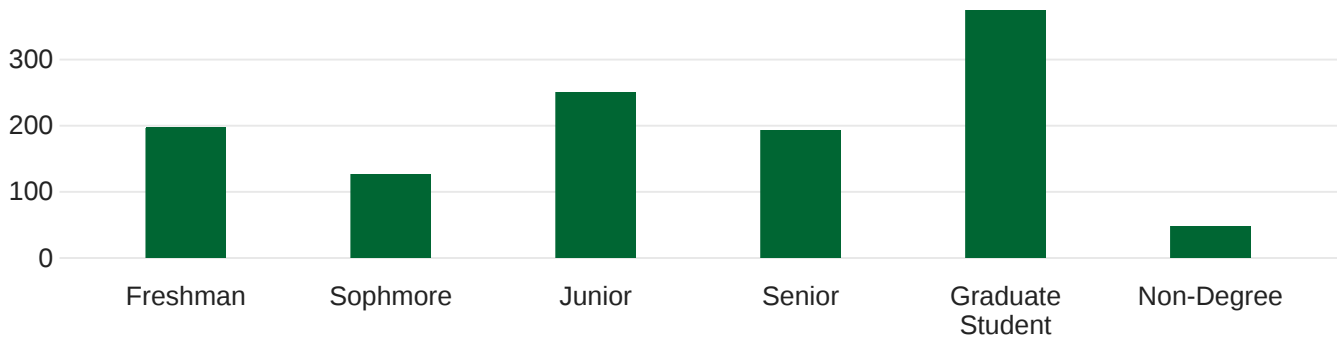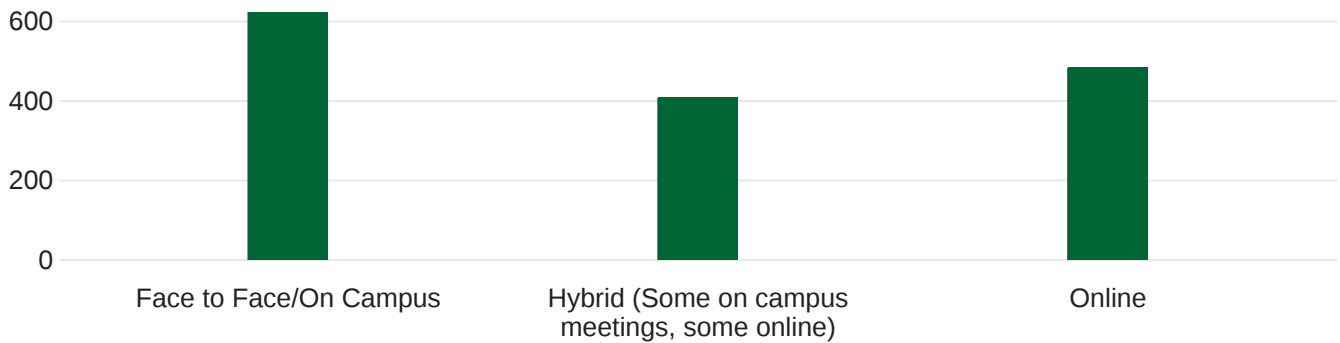lms.gmu.edu

Student LMS Survey

1201 Responses - November/December 2022

What is your student classification at Mason?



This semester, which types of classes are you taking?

How often do you log into/check Blackboard (from any device)?

| Several times a week	Daily	Multiple times a day

● Never [0%]   ● Few times a semester [1%]   ● Once a week [2%]   ● Several times a week [22%]   ● Daily [25%]
● Multiple times a day [50%]

For the next set of questions, think about using Blackboard for your courses at Mason and rate your satisfaction with the functionality of Blackboard in these areas.
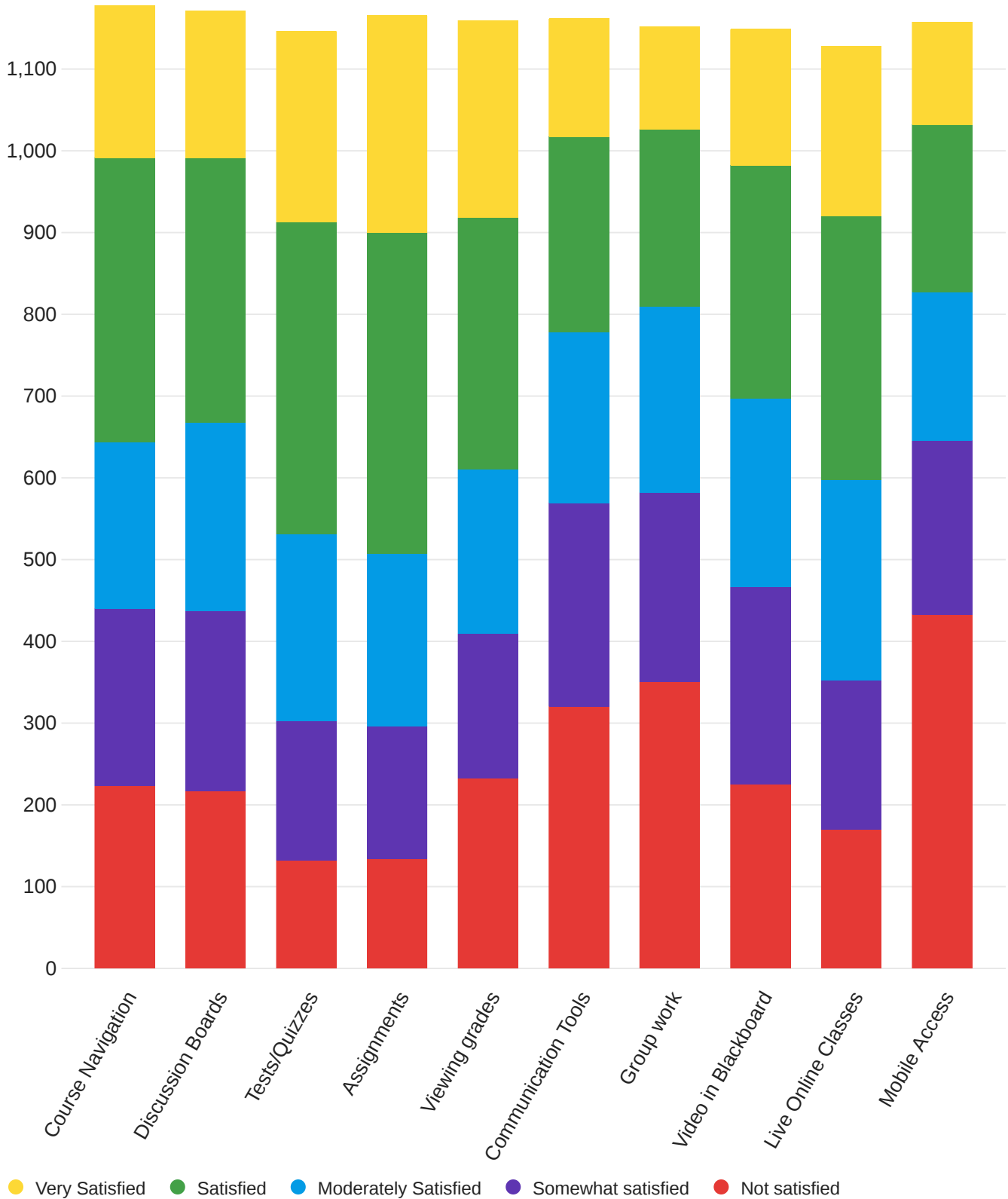
If Mason moved to a new learning management system, what level of support and training do you think you would need?

A lot of support/training [15%]

Little to no support/training [36%]

Some support/training [49%]
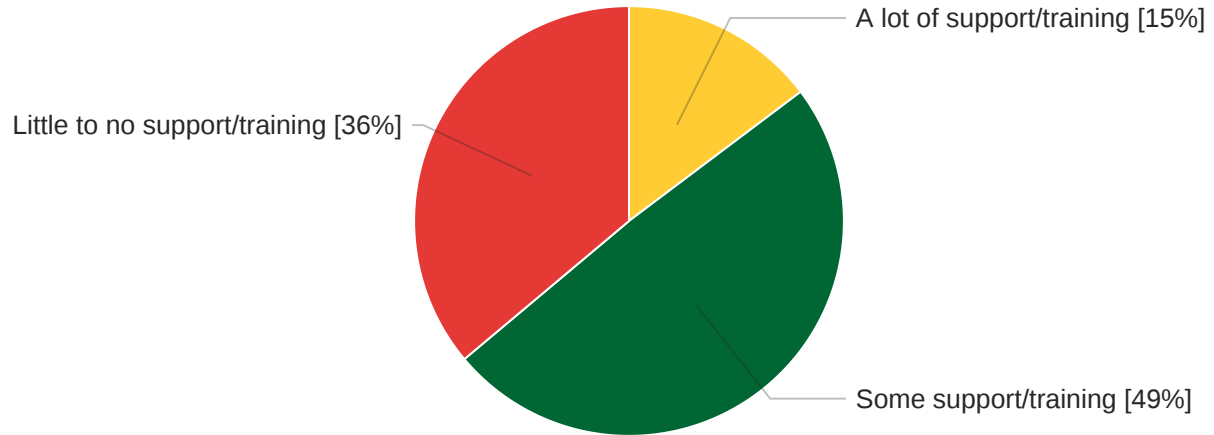
Mason uses Blackboard as our learning management system. Have you ever taken a course that used a different learning management system (in high school or at other college)?

No [35%]

Yes [65%]
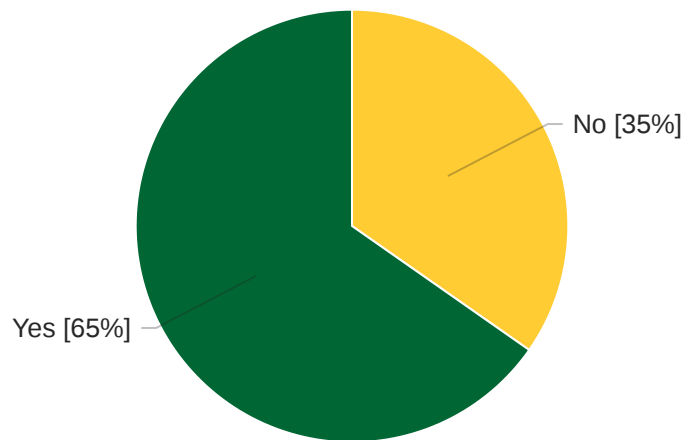
Which other learning management system(s) have you have used?
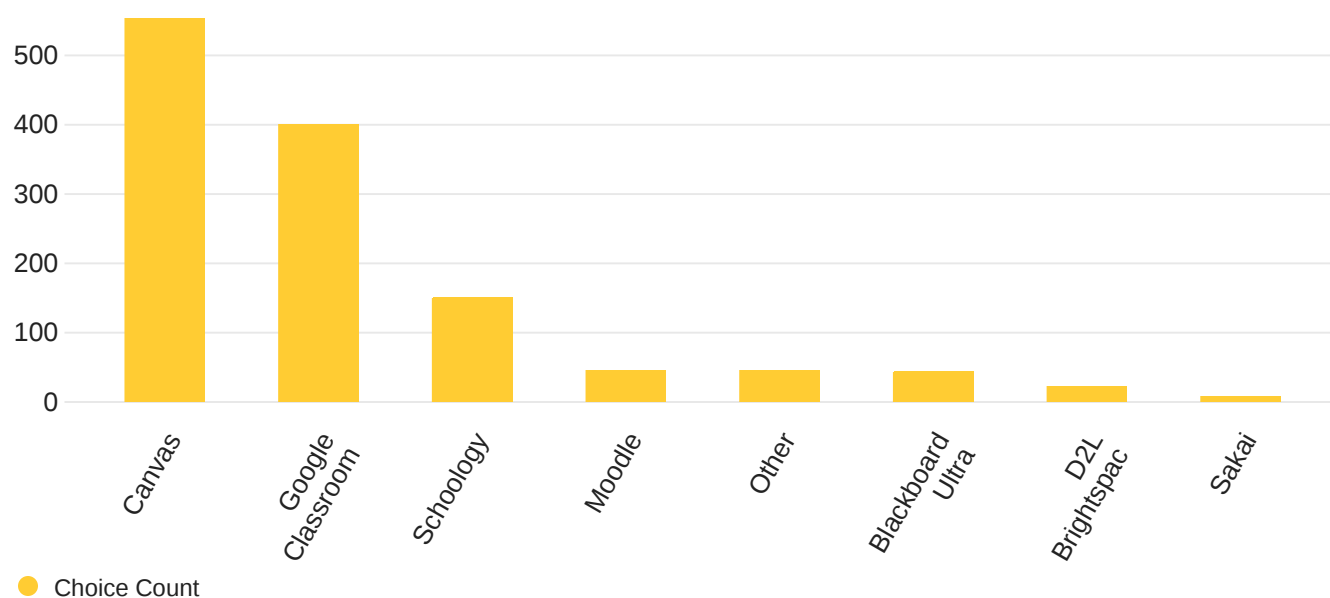
For other LMSs, only information from the top two are displayed as representative examples.

What did you like better about **Canvas** compared to Blackboard at Mason?

Field	Choice Count
The overall interface design and ease of use was better	365
The course layout was more consistent	342
There was a better experience viewing my grades and feedback	336
It was easier to find course materials	315
Specific functions like calendar, notifications, etc. were better	303
It had better mobile access	293
It was easier to communicate with students and instructors	270
Nothing, Blackboard is better	66
Other	61

What did you like better about **Google Classroom** compared to Blackboard at Mason?

Field	Choice Count

The course layout was more consistent	191
The overall interface design and ease of use was better	178
It had better mobile access	184
It was easier to communicate with students and instructors	158
Specific functions like calendar, notifications, etc. were better	177
It was easier to find course materials	167
There was a better experience viewing my grades and feedback	118
Nothing, Blackboard is better	76
Other	23

Open Ended Question

The following question was open ended and results are displayed as a word cloud.

With respect to Blackboard at Mason, what are the greatest challenges that you currently face? For example, please share examples where you think a tool or workflow could be improved or does not exist.